

Results:

1. Understand the key elements for effective communication.
2. Analysis of communication styles and strategy implementation to always keep the “desired end result” in mind, and learn how to act, instead of react.
3. Direct feedback on the participant’s communication skills and individual growth areas.
4. Create an action plan to be followed immediately by management.
5. Track improvements four weeks after training.



Includes:

- + Follow-up on established action plans using project management methodology.
- + Two post-workshop follow-up sessions to answer questions, review materials, and address any particular issues participants have (two-weeks and four-weeks after the workshops).
- + Electronic copies of the presentation materials and work manual (Printed copies not included).
- + Certificate of completion with objectives achieved.